

<u>Knowledgebase</u> > <u>FAQs</u> > <u>Billing</u> > <u>How do I upgrade or downgrade my plan?</u>

How do I upgrade or downgrade my plan?

Sam Pelton - 2025-12-07 - Comments (0) - Billing

If you're on one of our regular paid plans, you can upgrade anytime under your <u>Billing-->Manage Subscription</u> tab. The system will charge a prorated amount based on how much you paid already and how much time is left in your subscription (if you're on an annual plan).

To downgrade to a lower plan, submit a support ticket to contact@mobile-text-alerts.com letting us know which plan you'd like to switch to and we can get it switched over for your next billing cycle. (You can view the current plans here.)