



[Knowledgebase](#) > [Platform Guide](#) > [Upgrades](#) > [Manage Your Dedicated Phone Numbers](#)

Manage Your Dedicated Phone Numbers

Alexis - 2025-06-25 - [Comments \(0\)](#) - [Upgrades](#)

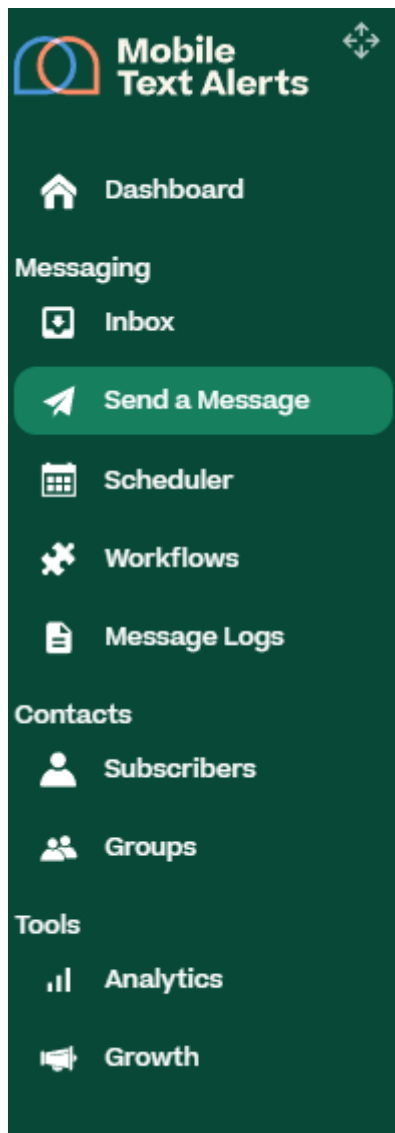
In any business, organization is vital to keep processes going.

The same is true for your text alert system!

With your Mobile Text Alerts account, you can add and manage different dedicated phone numbers for sending and receiving messages. This can help you keep things separate and structured.

You can manage these numbers from the "[Your Numbers](#)" page.

Start by going to the Send a Message tab:



Then click your existing “From” dedicated number or utilize the dropdown (if you have multiple) to locate the Add or Manage Numbers option:

The image shows two screenshots of the Mobile Text Alerts web application. The top screenshot is the 'Send Message' interface. It features a sidebar on the left with navigation options: Dashboard, Webinars, Messaging (Inbox, Send a Message, Scheduler, Workflows, Message Logs), Contacts (Subscribers, Groups), and Tools (Analytics, Growth). The main area has a 'Send Message' header. Below it, the 'From' dropdown is highlighted with a red box, showing the number +1 833 257 9836. The 'To' dropdown is set to 'All subscribers'. A 'Set Filter' link is visible. The message input area contains a text box with the placeholder 'Type in a message...', a character count '160/1 SMS', and a 'SEND TO ALL SUBSCRIBERS' button. The bottom screenshot is the 'Your Numbers' page. It has a similar sidebar. The main area shows a table of dedicated numbers. The table has columns: Number, Name, Type, Status, Users, Delivery Rate, Created, and Actions. There are three rows of numbers, each with a 'MANAGE' button. The first two rows are 'Toll-Free' and 'Basic', while the third is 'Verified' and 'Basic'.

Send Message Interface:

- From:** +1 833 257 9836 (highlighted)
- To:** All subscribers
- Message:** Type in a message... (160/1 SMS)
- Buttons:** Send a test message, SEND TO ALL SUBSCRIBERS

Your Numbers Table:

Number	Name	Type	Status	Users	Delivery Rate	Created	Actions
+1 844 809 3056		Toll-Free	Basic		No Data	Aug 30, 2024	MANAGE
+1 844 810 0014		Toll-Free	Basic		No Data	Aug 30, 2024	MANAGE
+1 844 841 6071 (pending)	Verified	Toll-Free	Basic		No Data	Sep 28, 2023	MANAGE

- **Add Number** - Selecting this allows you to add a new dedicated phone number. Your account comes with at least 1 free dedicated phone number and you can purchase additional numbers for as little as \$5/month each.
- **Number** - This column displays each individual phone number belonging to your account.
- **Name** - This column displays the "nickname" you've given to your dedicated number. The phone number's "name" is solely for your reference, to help you and your account administrators keep track of your dedicated numbers.
- **Type** - This column displays [the "type" of number](#) your dedicated phone number would be categorized as. The different types include:

- 10 DLC (10-digit longcode) - this type of phone number looks like a "regular" phone number
- Toll-Free - this type of phone number looks like a "regular" phone number but it has an "800" area code
- Short Code - this type of phone number is a short number, usually 5-6 digits long
- **Status** - This column displays information regarding the phone number's status in regards to the mobile carriers (i.e., whether or not the phone number is "carrier-approved" or what level of messaging speed is allowed for it).
- **Users** - This column displays which users you've assigned to have access to send messages through the designated number.
- **Delivery Rate** - This column displays the rate at which messages sent through this number are successfully delivering.
- **Created** - This column displays what date and time your phone number was added.
- **Manage**- Selecting this will allow you to edit the nickname and user(s) associated with the designated number, and to view more information regarding message speeds and delivery for that phone number.

The screenshot shows the 'Mobile Text Alerts' dashboard. The top navigation bar includes 'Dashboard', 'Webinars', 'Messaging', 'Inbox', 'Send a Message', 'Scheduler', 'Workflows', 'Message Logs', 'Contacts', 'Subscribers', 'Groups', 'Tools', 'Analytics', and 'Growth'. The main content area is titled 'Number Management' and 'Messaging' for the phone number 8448095056. The 'Number Management' section shows the status as 'Basic' and allows editing the name (currently 'Default') and selecting assigned users. The 'Messaging' section shows a delivery rate of 'No Data'. Below this, there are two charts: 'Messaging Speeds' showing 1,200 SMS/min and 'Messaging Delivery' showing delivery rates for Today, Last Week, and Last Month, all currently at 0%.

You can select which number(s) you'd like to send your individual messages

from when setting up your messages on the "[Send a Message](#)" page.

Note: There is currently not an option to remove dedicated lines, please reach out to Support (via Live Chat or via Email at contact@mobile-text-alerts.com) if you require assistance deleting/removing any dedicated lines on your account.