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Send a Message (Mobile App) C.J - 2025-05-27 - Comments (0) - App Pages

This tutorial will walk you through the Messages tab on your mobile app. (For simple instructions on how to send a message, click <u>here</u>.)



You'll first select who should be the recipients of your message, as well as whether you want your message to be sent immediately or at a later time.

If you select to send it later, it will ask you what date and time you would like to send it.



Next you'll select whether you'd like your message to be sent as "SMS" or "MMS."

SMS can contain no media and can contain up to 160 characters per message.

MMS can contain attachments (such as images) and can contain up to 1,550 characters, but they count as 3 messages per recipient to send.

Then you can fill out the message content and send/schedule your message.

(Note: the "Header" and "Footer" are optional content you can include at the beginning and/or ending of your message. Whatever you input into these fields will be saved for future messages.)

essage 5/160 charact	ers in 1 SMS
Header 🔮 From: Mob	ile Text Alerts
30% disco today only id=167448	unt on all top-up purchases ! Redeem here: [[link tracking !1]]
Footer 💡	
Reply STO	^{>} to opt-out
	Send

Images, Names, Links, Custom Fields, and Templates

If you'd like to include an image in your message, you can select the MMS option, and then you'll be able to select an image from your device. This option also increases your maximum character count to 1550 instead of 160. (Remember that each MMS counts as 3 message credits per recipient instead of 1):

essage	
Header (2)	rs in 1 MMS
From: Mobile	e Text Alerts
30% discour today only! F id=1674481]	nt on all top-up purchases Redeem here: [[link tracking]]
Footer 👔	
Reply STOP t	to opt-out
tach Image	
	1
	Choose file

Whether you're sending as SMS or MMS, you can select the "+" icon to reveal "Names," "Link," and "Custom Fields" options:

12:56 .II ? 🗖				
≡ Send a Message				
Change Type SMS (i)MMS counts as 3 messages sent per recipient				
Message 135/1550 characters in 1 MMS				
V Header 🕖				
From: Mobile Text Alerts				
30% discount on all top-up purchase today only! Redeem here: [[link track id=1674481]]				
Reply STOP to opt-out				
What would you like to add to your message?				
Names				
Link				
Custom Field				
Cancel				

Selecting the "Names" option will allow you to input your subscribers' individual names into your message.

Selecting the "Link" option will allow you to shorten a link to make it more conducive to a text message. This will also make the link trackable from your "Report->Link Tracking Report" in your web platform.

Selecting the "Custom Field" option will allow you to insert any custom fields you've inputted on your web platform's settings.

Lastly, selecting the icon on the top right corner of the "Content" box will allow you to save the text you've typed in as a template to use for future, or to insert an already-existing template into your current message:

12:59		.11 🗢 🗖		
≡	Send a Message			
Send a I	Message			
ALL INDIVIDUAL GROUPS				
Groups				
Chicago Lo	ocation			
When				
Date	SCHEDULE MELSAGE			
August 22, 2023 12:40 PM				
	Timezone: Central Time Zon	ne (UTC-6:00) Change		
Type SMS	ммз			
() MMS counts	as 3 messages sent per recipie	ent		
Wessaye	Templates			
Save as new template				
	Select template			
Cancel				