

<u>Knowledgebase</u> > <u>Platform Guide</u> > <u>Popular Features</u> > <u>SmartSMS Shortener (AI Tool)</u>

## **SmartSMS Shortener (AI Tool)**

Alexis - 2025-06-25 - Comments (0) - Popular Features

SMS is a highly effective tool for business communication and marketing.

But you've probably discovered that it does have one limitation: the 160 character count.

Obviously, you can exceed that character count and your message will still send. But it costs more credits.

Enter SmartSMS Shorten.

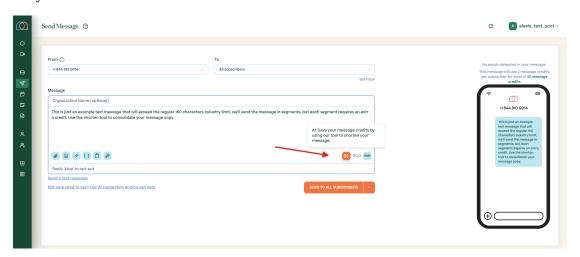
## Powered by AI, the SmartSMS Shorten tool will give you suggestions to help shorten your message if it exceeds 160 characters.

That way, you can save those message credits and have more available when you need them!

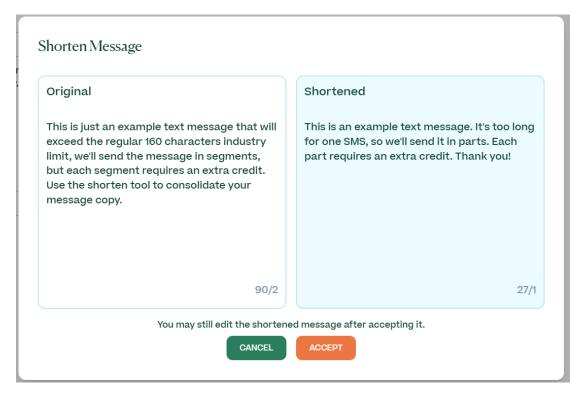
## **How to Access SmartSMS Shorten**

While setting up a message on your "Send a Message" page, you'll notice a "scissors" button appear if your message exceeds 160 characters.

All you need to do is click that "scissors" button:



You'll then see a suggested shorter version of your message:



If you like the shortened version better than your original you can click the "Accept" button, and the content will be replaced by the suggestion. (You're still able to make further edits before you send it out.)

You'll now have a shorter message that will use fewer messaging credits to send and, therefore, can save you money!

## **Related Content**

• <u>SmartSMS Image Generator (AI Tool)</u>