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What happens to unused messaging credits?

Alexis - 2025-11-23 - Comments (0) - Billing

If you don't use all of your messaging credits in a given month, the unused credits will rollover into the next month, and you'll still have access to use them.

Unused message credits rollover for 1 month and then expire after that if unused.

For example, if you are in our 2,000 messages/month plan but only send 1,750 messages, those 250 messages will rollover and be available in the next month giving you 2,250 total messages.