



[Knowledgebase](#) > [FAQs](#) > [General](#) > [Where do I see message replies? Can I receive them on my phone?](#)

## Where do I see message replies? Can I receive them on my phone?

Sam Pelton - 2025-06-20 - [Comments \(0\)](#) - [General](#)

You can view message replies under the [Inbox](#) tab. You are able to have the replies forwarded to a phone by entering in a phone number under [Settings](#)->Messages.

### Messages

A screenshot of the 'Message Settings' interface. It features a title bar with a gear icon and the text 'Message Settings'. Below the title bar, there are five toggle switches arranged in two rows. The first row contains three toggles: 'Auto-respond to message replies' (OFF), 'Send messages to emails and phones if a subscriber has both records' (ON), and 'Disable header/footer values' (OFF). The second row contains two toggles: 'Forward replies to a phone number' (OFF) and 'Receive weekly emails about message volume' (OFF). Each toggle consists of a circular knob and a label with 'OFF' or 'ON' text.

Setting	Status
Auto-respond to message replies	OFF
Send messages to emails and phones if a subscriber has both records	ON
Disable header/footer values	OFF
Forward replies to a phone number	OFF
Receive weekly emails about message volume	OFF

(Note that even if replies are forwarded to your phone, you will not be able to respond back to the contact through the text thread in which you receive the forwarded replies. You can go in to your Mobile Text Alerts inbox to reply back, or send the contact a personal text from your phone.)